

Al and the Future of Your Nonprofit

StratusLiVE

MEET THE SPEAKER



Jim Funari StratusLIVE CEO



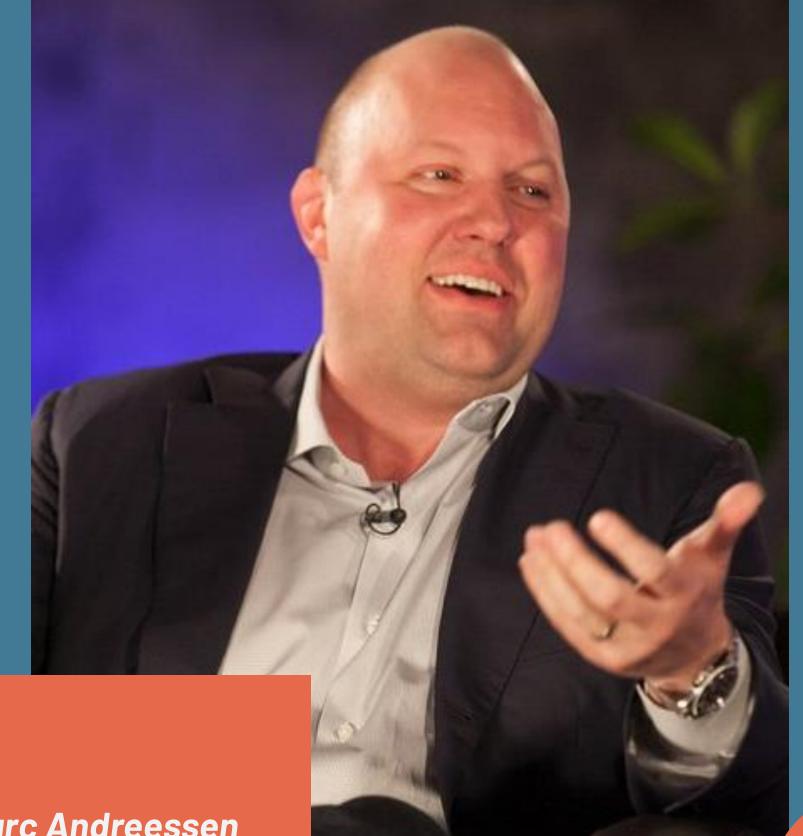


Agenda

- Transformational Promise
- Why Al Matters NOW
- Understanding Al and its Use Cases
- Role of C-Suite Leadership
- Impact on Leaders and Staff
- StratusLIVE's Al Initiatives
 - Current
 - Coming



"Al will not destroy the world, and in fact may save it."



Marc Andreessen
Investor and Creator
of 1st Internet Browser



"Within 10 years, AI will replace many doctors and teachers - humans won't be needed for most things."

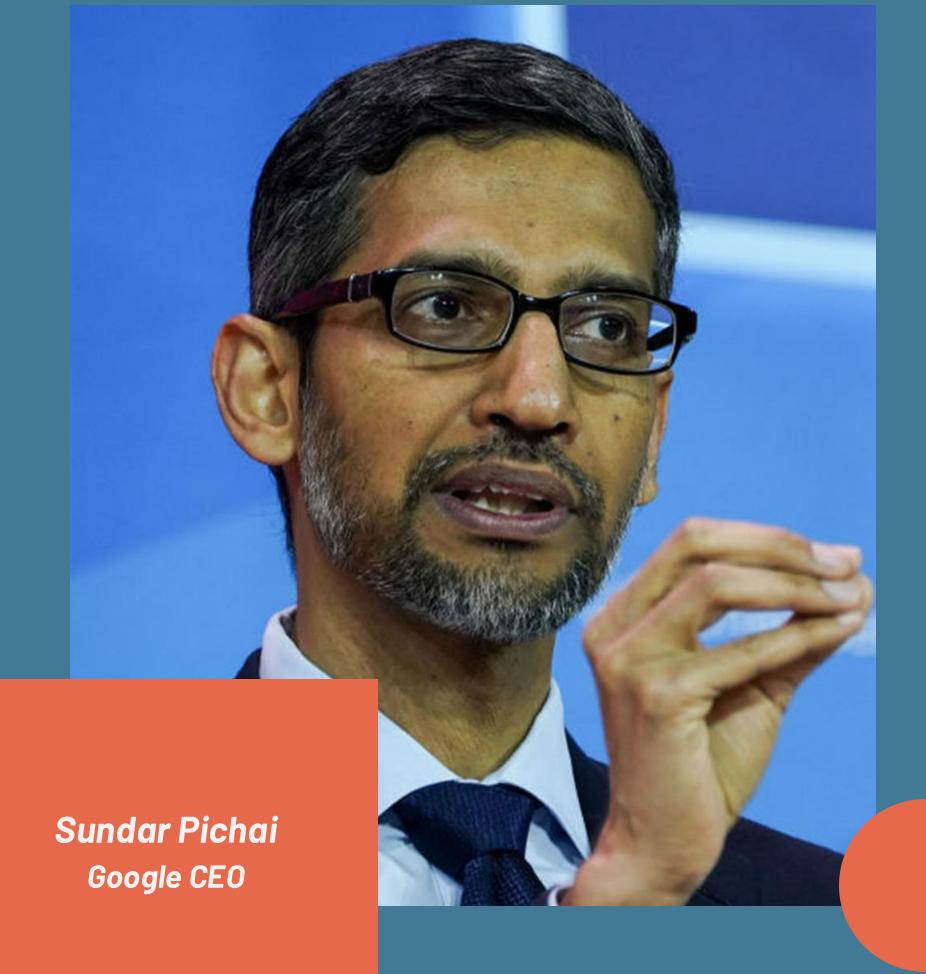


Microsoft Founder



"I've always thought of AI as the most profound technology humanity is working on – more profound than fire or electricity..."

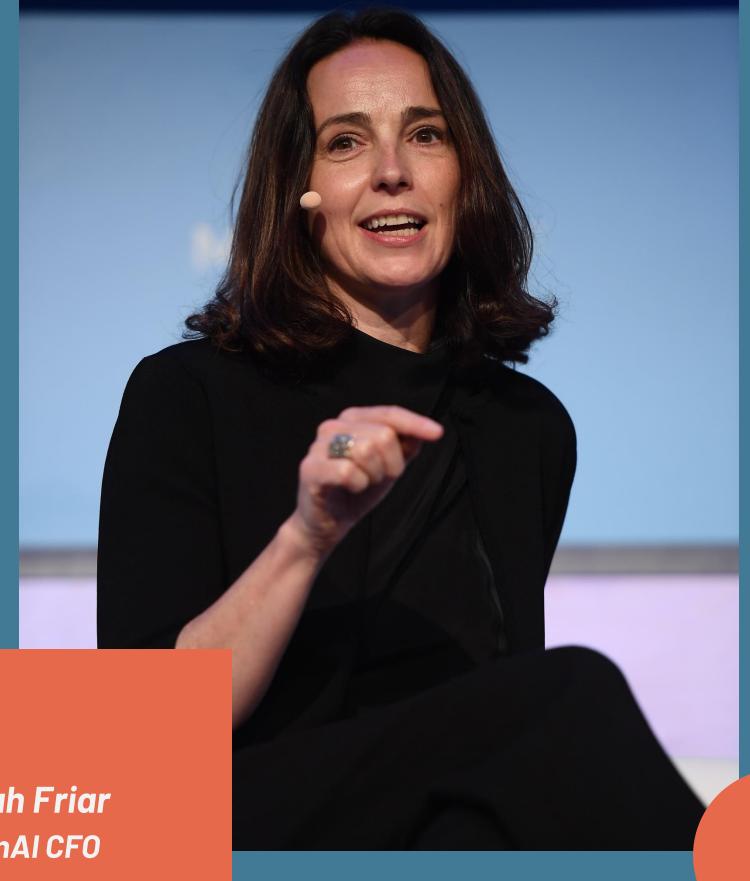
https://fortune.com/2023/04/17/sundar-pichai-a-i-more-profound-than-fire-electricity/





On the rapid pace of AI - "we are shifting into the world of Novel **Scientific Discoveries and Frontier** Research, never proven or confirmed by Scientists."

> Inside the AI Driven Economy with Sarah Friar of OpenAI https://www.youtube.com/watch?v=i9H6NdHsF4c&t=732s



Sarah Friar OpenAI CFO



"Artificial Intelligence will be the most transformative technology of the 21st century"



Jensen Huang **NVIDIA CEO**



"Artificial Intelligence is the last invention humanity will ever need to make."

"Things will get weird in the next 3 years."

Are we headed for AI Utopia or Disaster?
https://www.youtube.com/watch?v=N9sF_D0Z5bc



Nick Bostrom
Future of Humanity
Institute
Oxford University





C'mon...
You can't be serious?







Why make these claims?

Hyperbole?



"The AI – LLM you are using today is the worst AI you will use for the rest of your life."

"We're moving so much faster. Every 3 or 4 months, there's a new o-series model. Each a step up in capability, each cheaper than the previous."

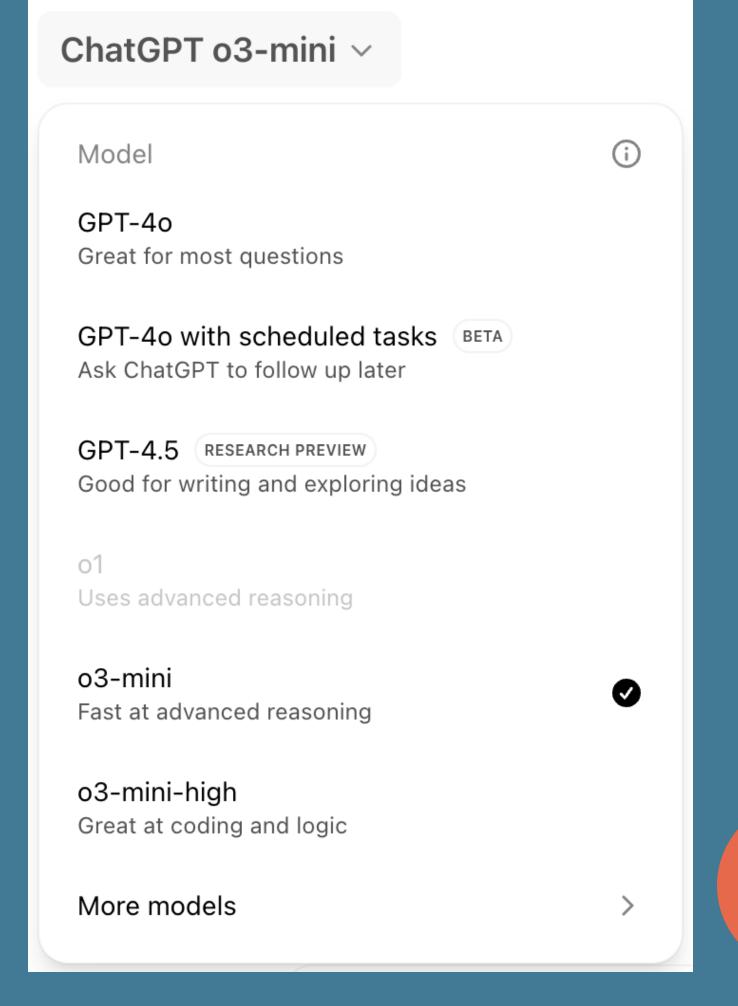


Kevin Weill
OpenAl CPO



The models and capabilities have:

- Greater expertise, reasoning, speed
- Larger context windows or the amount of data the chat context can consume and process
- Lower costs / fees
- Higher quality and accuracy, less frequent "hallucinations"



Why Al Matters to Nonprofits Now?





Rising Expectations

Donors expect digital-first, personalized engagement



Cost Pressures

Al can improve operational efficiency & reduce costs



Revenue Diversification

Identify and acquire new donors and income sources



Mission Delivery

Analyze needs and optimize programs to maximize impact

Rising Expectations for Digital Engagement & Personalization

"Donors compare your digital experience to Amazon and Netflix — <u>not other nonprofits</u>."

– Beth Kanter, nonprofit tech thought leader



- Digital First Experiences! Donors, volunteers, stakeholders expect it!
 - 73% of donors expect personalized engagement based on past interactions (Nonprofit Trends Report).
 - 60% of Gen Z and Millennials prefer digital communication and self-service (Blackbaud Charitable Giving Report).
 - Al enables **real-time personalization** through segmentation & next-best-action recommendations.
- Al closes the gap between commercial and nonprofit User Experiences
 - ChatGPT, Microsoft Copilot, and Gemini are raising the bar – can you match it?

Escalating Cost Pressures & Resource Constraints

"Al and automation are no longer luxuries – they're requirements for sustainability in today's operating environment."

– Beth Kanter, nonprofit tech thought leader



- Nonprofits under increasing budget pressure
 - 57% of nonprofits report rising operating costs and flat or declining revenue (Nat. Council of Nonprofits).
 - Most nonprofits face chronic understaffing and turnover, esp. in Development and Marketing.
- Al drives operational efficiency
 - "By 2026, organizations that full adopt AI into their operations could see productivity improvements of up to 40% ... thru process automation, decision augmentation, and optimized resource allocation" (The Economic Potential of AI, McKinsey Global Institute).
 - Better, Faster Prospect Research, Major Gift Cultivation, Grant Discovery and Application, Volunteer Matching and Recruitment, Marketing Communications, Gift Processing, Mission Delivery.

Revenue Diversification & New Donor Acquisition

"Al –optimized donor journeys have been shown to increase avg donation by up to 20% in A/B Testing."

– McKinsey on Nonprofit Growth, 2023.



- > Traditional fundraising no longer sufficient
 - Donor acquisition costs have doubled in the past five years, while overall donor counts are declining (Fundraising Effectiveness Project).
 - Individual giving fell by 6.4% in 2022 and down again in 2023 in inflation adjusted terms (Giving USA).
- Al enables smarter acquisition of income streams
 - Predictive Analytics can identify high-likelihood prospects, improving ROI.
 - Al-driven prospecting tools scan many sources to surface non-traditional segments.
 - **Behavioral and personalization models** tailor acquisition strategies.

Mission Delivery, Impact Measurement, & Beneficiary Engagement

"UNICEF uses AI to analyze social sentiment and local public data to improve real-time response during crises – a model for social services."

- UNICEF Office of Innovation.



- Data-informed program delivery not optional
 - Expected to report on outcomes, not just outputs
 - Funders demand evidence of impact, efficiency, and targeting of resources
- Al powers smarter mission delivery
 - Al can analyze beneficiary populations and situations.
 - Al in digital interfaces can reach multilingual or neurodiverse populations.
 - Sentiment analysis can improve service.
 - Al enables optimization of resource allocation based on needs and historic outcomes.



Al Application Impact in 3 Categories







Productivity & Collaboration

Generative eMail & Communications Scheduling & Meeting Assistance Content Generation & Summarization Generative Procedures & Policies Research

Enterprise Business Systems

Fundraising & Development Marketing & Digital Engagement Donor Services Volunteer Management Event Management Financial Gift Processing Human Resources

Mission Delivery

Program Impact Analysis Resource Allocation Client Support Services





What is an Al Agent?

Think of an Al Agent as a digital team member —

one that can research, communicate, make recommendations, and take action—all without waiting for human instruction.





What is an Al Agent?

An autonomous software system that **perceives its environment, makes decisions, and takes actions** to accomplish specific tasks or goals without continuous human supervision.

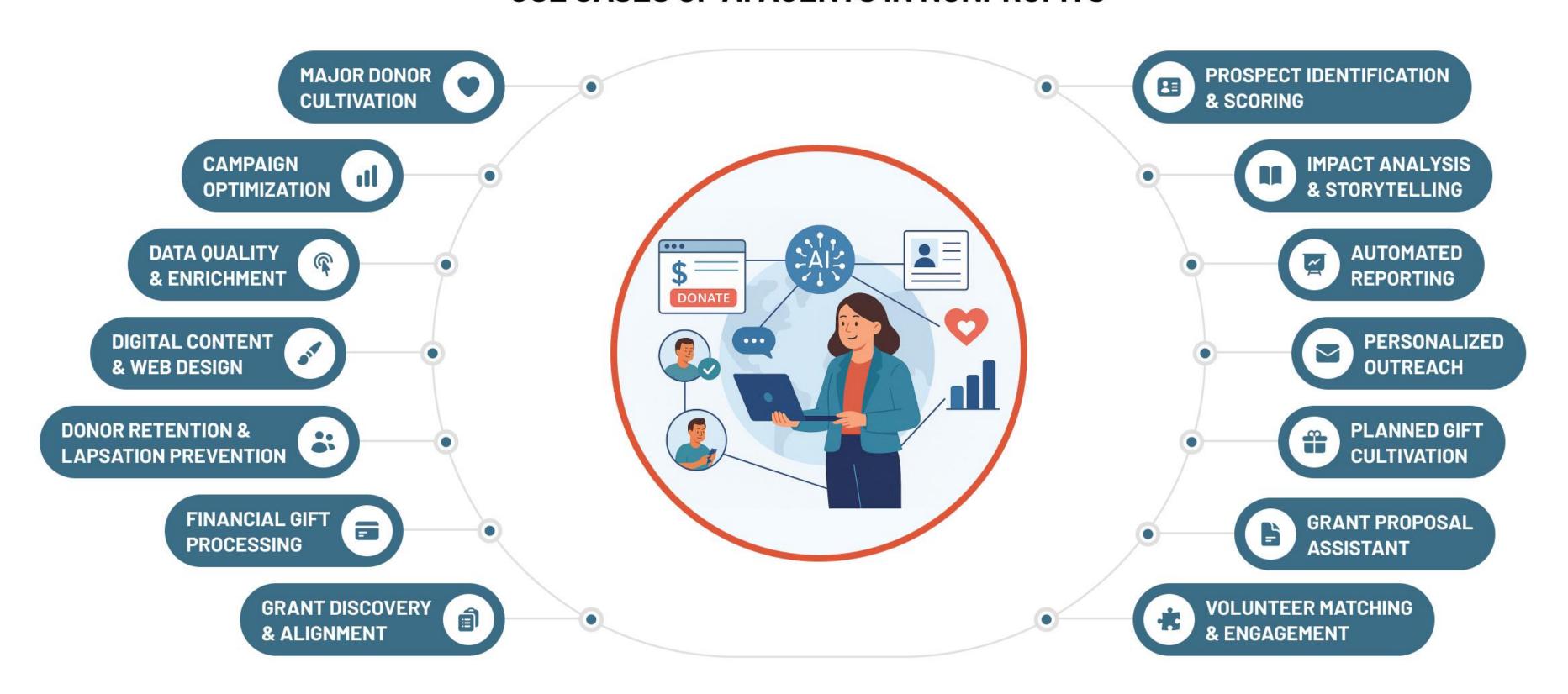
Unlike simple Al tools that respond only to direct queries, agents ...

- 1. Operate independently after setup
- 2. Proactively monitor conditions
- 3. Make decisions based on changing conditions
- 4. Take actions without requiring human approval step
- 5. Learn from outcomes, successes, failures
- **6. Handle end-to-end processes** rather than single tasks

Agent Use Cases in Nonprofits



USE CASES OF AI AGENTS IN NONPROFITS



AI AGENT FOR MAJOR DONOR CULTIVATION

INPUTS / DATA TYPES

- ✓ DONOR PROFILE DATA (DEMOGRAPHICS, GIVING HISTORY, WEALTH RATING)
- ✓ ENGAGEMENT HISTORY (EMAILS OPENED, EVENTS ATTENDED)
- ✓ RELATIONSHIP NETWORKS (BOARD AFFILIATIONS, PEER CONNECTIONS)
- ✓ CAPACITY + AFFINITY SCORES
- ✓ CAMPAIGN PRIORITIES & MESSAGING THEMES

DATA SOURCES



STRATUSLIVE 365 CRM:

DONOR RECORDS, PLEDGE HISTORY, INTERACTION TIMELINE



WEALTH SCREENING SERVICES:

iWAVE, WEALTH ENGINE, DONORSEARCH



STRATUSLIVE IGNITE DIGITAL PLATORM:

EVENT ATTENDANCE AND VOLUNTEER DATA



LLM:

TRAINED ON BEST PRACTICES IN CULTIVATION, STEWARDSHIP, AND DONOR PSYCHOLOGY



AGENT OUTPUTS & ACTIONS

- □ SUGGESTS CULTIVATION STRATEGIES (E.G., LUNCH INVITE, BOARD ENGAGEMENT)
- □ DRAFTS PERSONALIZED CAMPAIGN CASE
 STATEMENTS
- DRAFTS SUPPORTING OUTREACH MESSAGES (VISIT PLANS, CALLS, E-MAIL ALIGNED TO GIVING MOTIVATION)
- → SCHEDULES REMINDERS FOR NEXT

 TOUCHPOINT
- RECOMMENDS ASK AMOUNTS AND TIMING BASED ON DONOR'S GIVING CAPACITY AND INTEREST AREA



Alin Your Organization

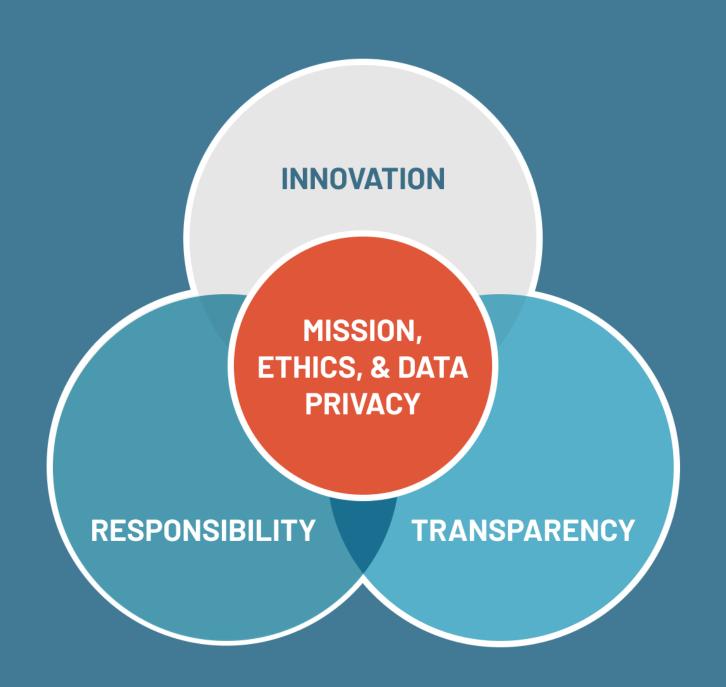




Role of the C-Suite -Leading Al Strategy

- Align Al Initiatives with Mission & Ethical Considerations
 - Board and Governance Buy-in
 - Management Team Commitment
- Create an Al Centric Culture thru Training & Leadership
 - Transformational and Existential
 - Human Issues First

Ethics, Accountability, and Governance in Al



Mission

• Does it enable our Mission?

Ethics

• Are we using it ethically with respect to our values?

Data Privacy

 Are we maintaining data privacy standards?

Create an Al Centric Culture - Training & Leadership



Prescriptive Upskilling

- Permission to experiment.
- But gradually add objectives.

Pilot Programs

• Gain participation, then scale successes.

Partner with Us

• Participate in upcoming product trials.





Impact on Leaders & Staff

"Al will not replace managers, but managers who use Al will replace those who do not."



Harvard Business Review

Rethinking Work in the Age of Al

Area	Current State	Al-Enhanced Future
Job Descriptions	Task-based	Skill-based + Adaptive
Performance Reviews	Effort & Output	Outcomes + Collaboration
Onboarding	Fixed Checklist	Exploratory, Tool-Centric
Training	Annual Seminars, Courses	Continuous, On-Demand Learning

- Roles are evolving: judgment, creativity, and adaptability are core
- Static job descriptions are being replaced by dynamic skill-based models
- Al-literate staff and cross-functional teams are key to transformation



Rethinking Work in the Age of Al



Common Fears

- Job displacement
- Tech complexity

Framing the Opportunity

- Re-imagine work
- What would we do with 100 supersmart interns who don't sleep, complain, or drink all our coffee?

Al is a Force Multiplier!

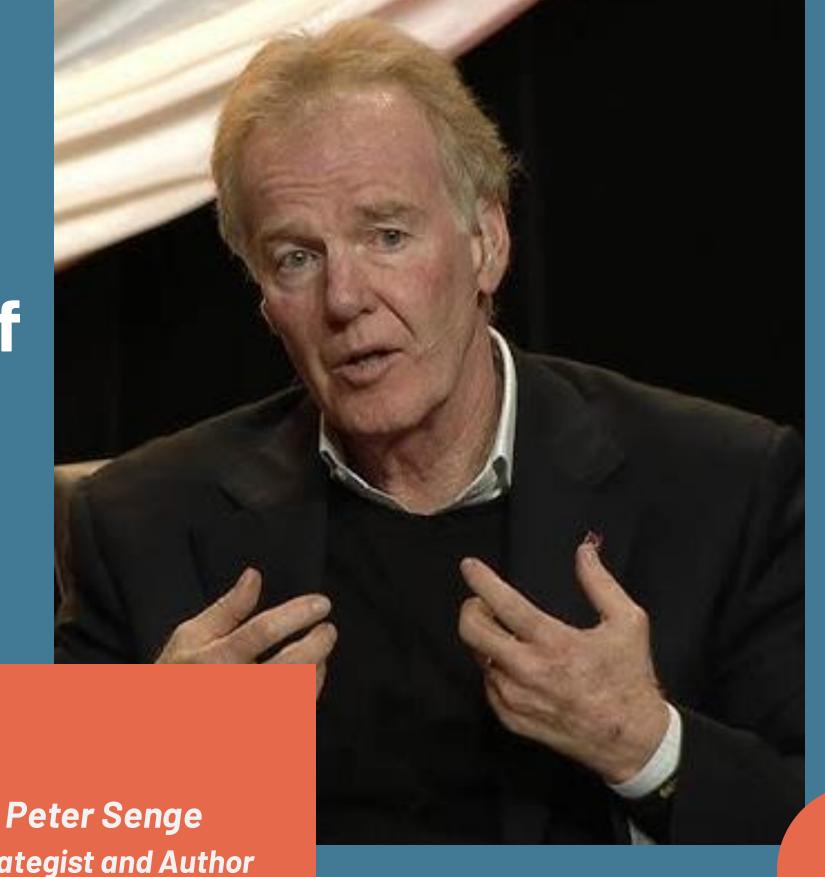
"A 10-person company can achieve what a 50-person organization did previously, and a 50-person the same as 500!"





Impact on Leaders & Staff

"The only sustainable competitive advantage is an organization's ability to learn faster than the competition"



Peter Senge
Strategist and Author
of The Fifth Discipline



Al Focus at StratusLIVE

Participating in National Leadership





John Funari, StratusLIVE's CTO, serves on the board of FundraisingAl

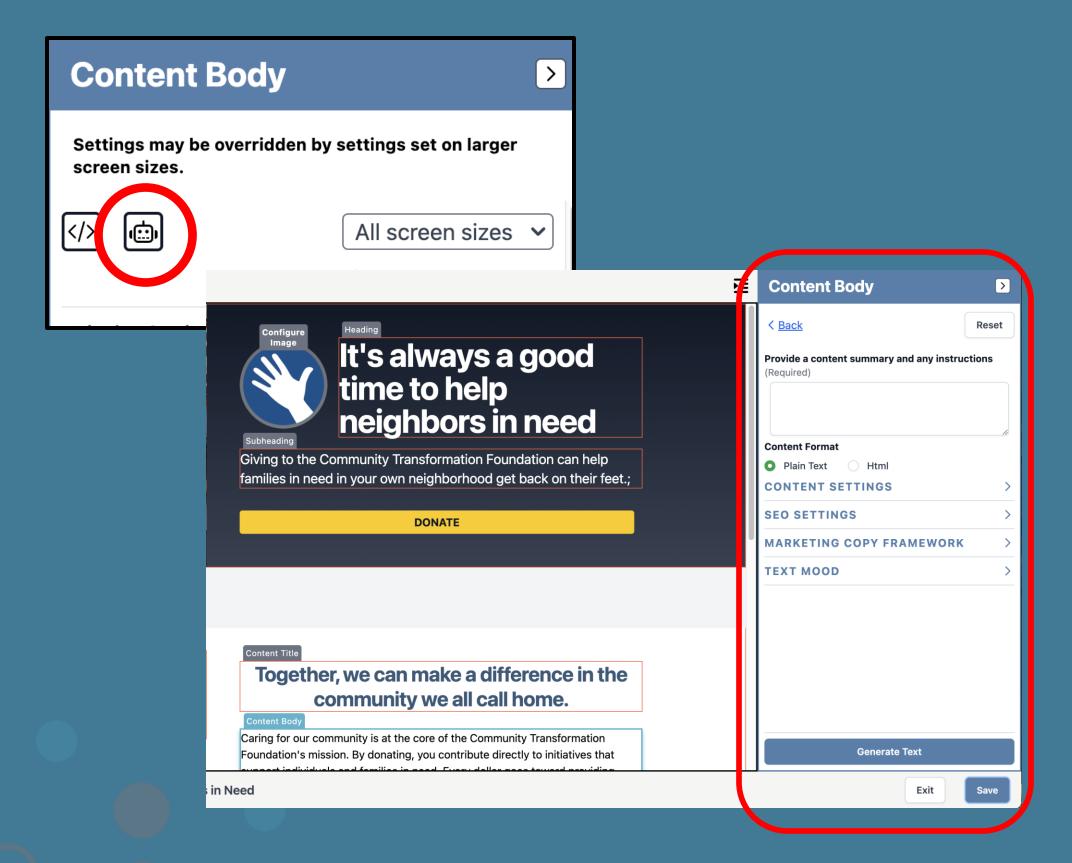
National organization promoting the development and use of Responsible and Beneficial Artificial Intelligence for Nonprofit Fundraising.

https://fundraising.ai/





StratusLIVE - Al Capabilities Now



Intent, Inference, Tag, Search

- Interpreting and Tagging Content
- Semantic Search

Marketing Copy Generation

- e-Mails
- Page Sections

Page Generation

 Tags, Copy, and Image Generation for Entire Pages

StratusLIVE Ignite – Al Enabled Volunteer Pages





StratusLIVE AI Framework and Architecture

StratusLIVE Application

Al Orchestration Layer

Microsoft Semantic Kernel and Model Context Protocol (MCP)

Models - (LLMs)

Public

OpenAl ChatGPT
Google Gemini
Anthropic Claude
xAl Grok
Amazon Nova
Microsoft CoPilot/GPT
> New

Private

Meta Llama
Deepseek
Alibaba Qwen
Mistral
Google Gemma
Microsoft Phi
> New

StratusLIVE Application Databases

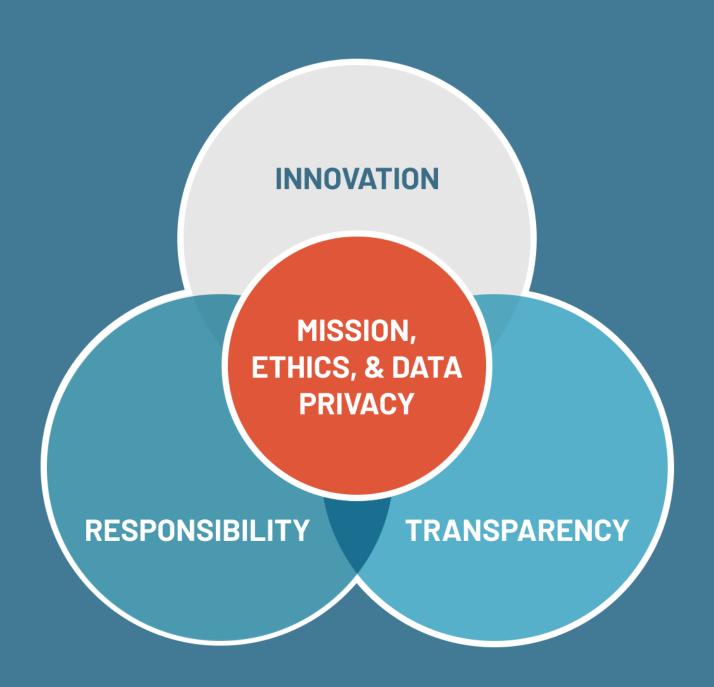
CRM
Ignite
Give at Work

Data Warehouse
Data Cubes
➤ New

Agents

Digital Content & Web Design Agent
Prospect Identification and Scoring Agent
Major Donor Cultivation Agent
Personalized Outreach Agent
Planned Gift Cultivation Agent
Campaign Optimization Agent
Donor Retention & Lapsation Prevention Agent
Grant Discovery & Alignment Agent
Grant Proposal Assistant Agent
Data Quality & Enrichment Agent
Automated Reporting Agent
Volunteer Matching & Engagement Agent
Impact Analysis & Storytelling Agent
Beneficiary Needs Assessment Agent

StratusLIVE Policy on Al and Data Privacy



Public LLMs in the Cloud

- Restricted No Donor PII, No IP
- Tokenized if any doubt

Private LLMs that we host

- Same standards as CRM Database
- Secured and controlled by StratusLIVE



Looking Ahead... The Roadmap

More detail in Upcoming Sessions

New CRM UI Options with PowerBl



C-000018958 Contact Number



mary Details Communication Engagement Opportunities Prospect Research Relationships Transactions Administration Related 🗸

Brian Billingham

Chief Executive Officer @ Trace Family Medical Center

Giving Since 2020

Volunteering Since 2012

bbham1@hotmail.com

Engagement Score: 89 (99th percentile)

Current Loyal Donor

Monetary Range: \$10000+

Recency Range: 0-6 Months



Brian's birthday was yesterday! Send a belated birthday message and reconnect with them about this year's philanthropy goals. (Birthday: April 16)

Looks like Brian recently made a donation. Be sure to send them an acknowledgement and thank them for their generosity!

Brian has a history of volunteering with the organization, but hasn't participated in the last 12 months. Reach out with opportunities to get them involved again.

LIFETIME DONATIONS

\$89,057.22

AVERAGE GIFT

\$11,132.15

LARGEST GIFT

\$50,000.00

SMALLEST GIFT

\$100.00

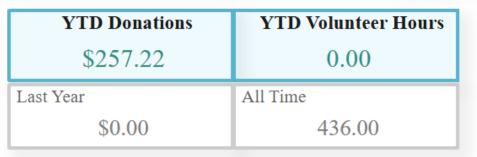
LAST DONATION

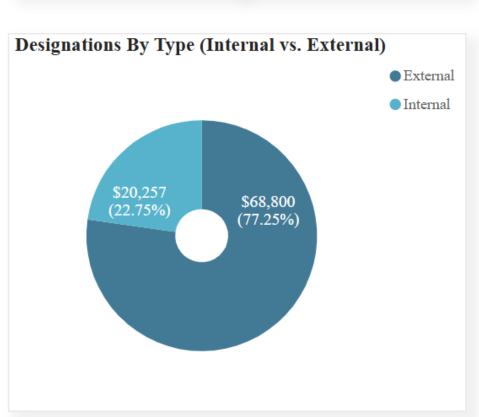
3/25/2025

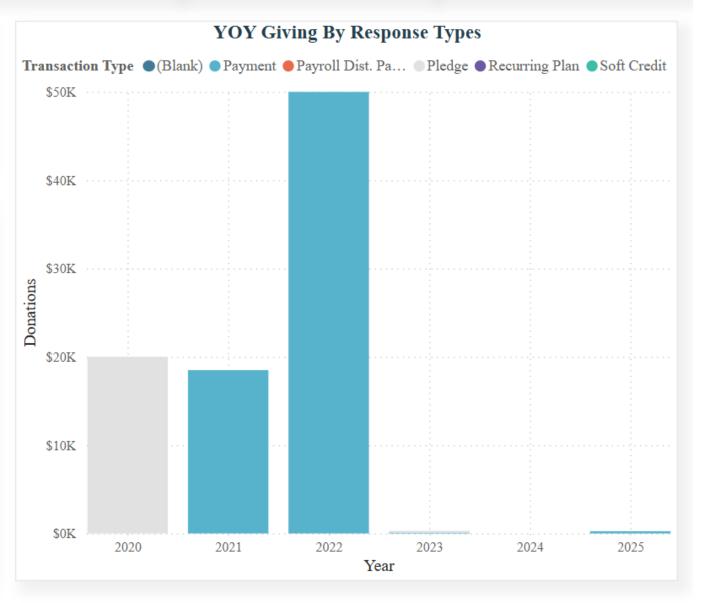
Payment

\$257.22

Credit-Debit Card







New CRM UI Options with PowerBl



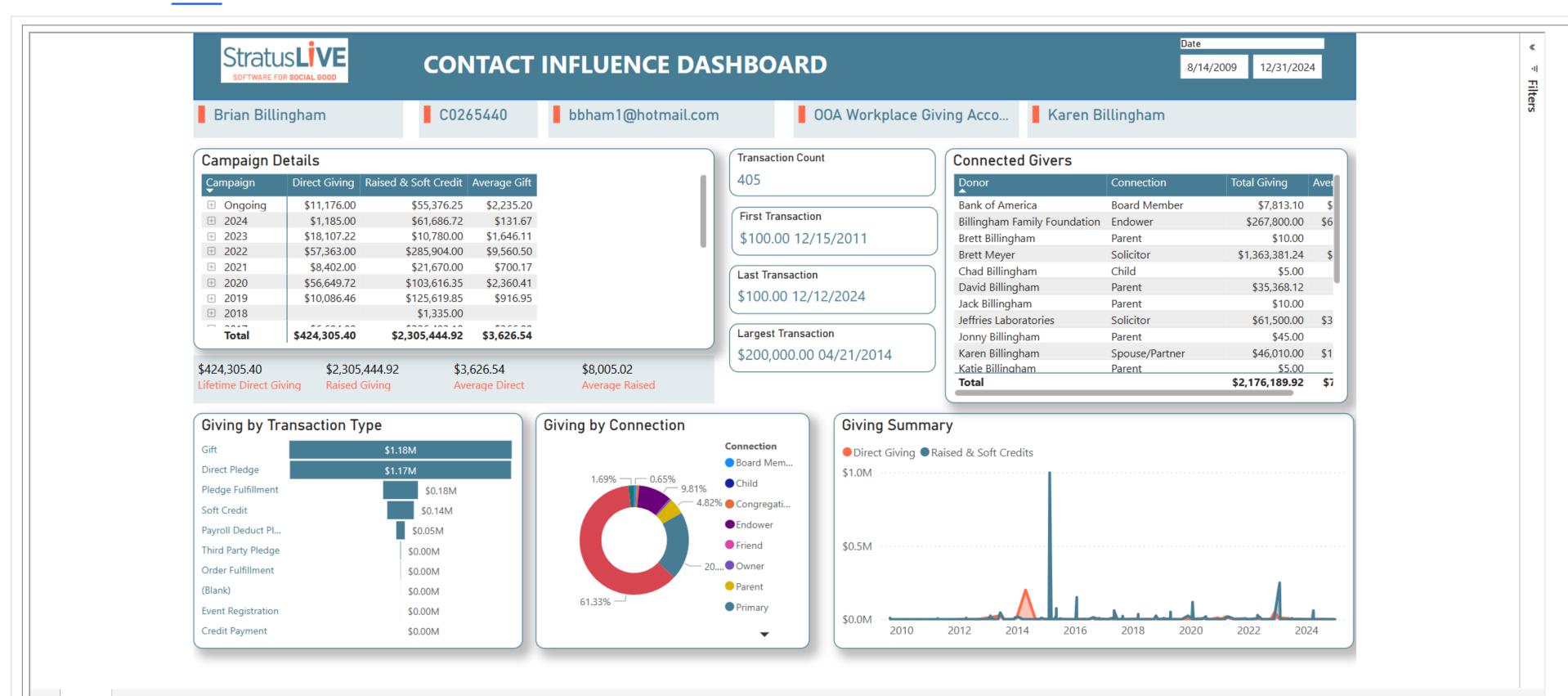
Brett Mey

bbham1@hotmail.com

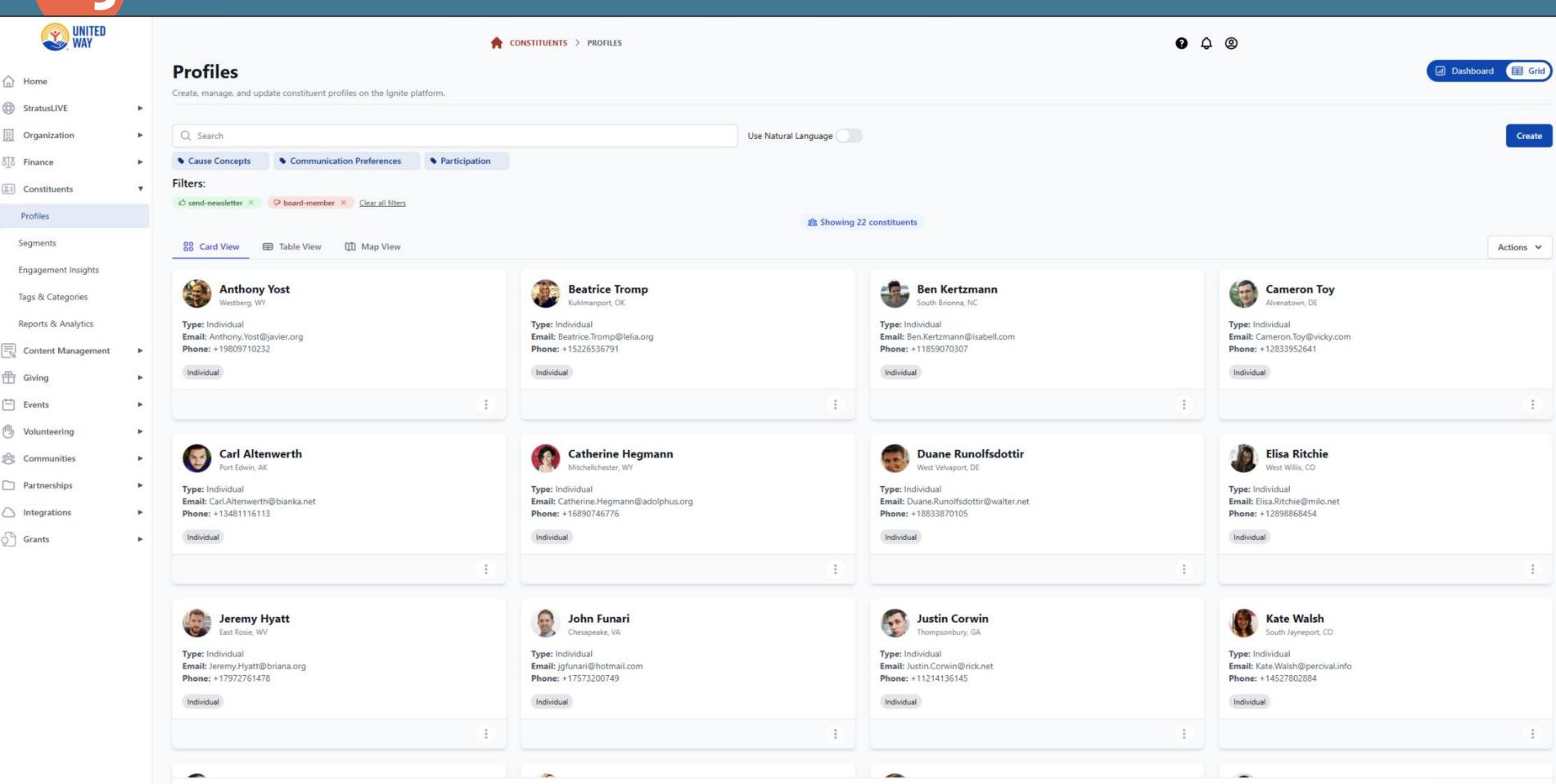
+17573200348 Yes
Mobile Phone Major Gi

Mobile Phone Major Gift Prospect

Opportunities Influence Participations and Analytics Engagement & Interests Recognitions Recurring Plans Details Related

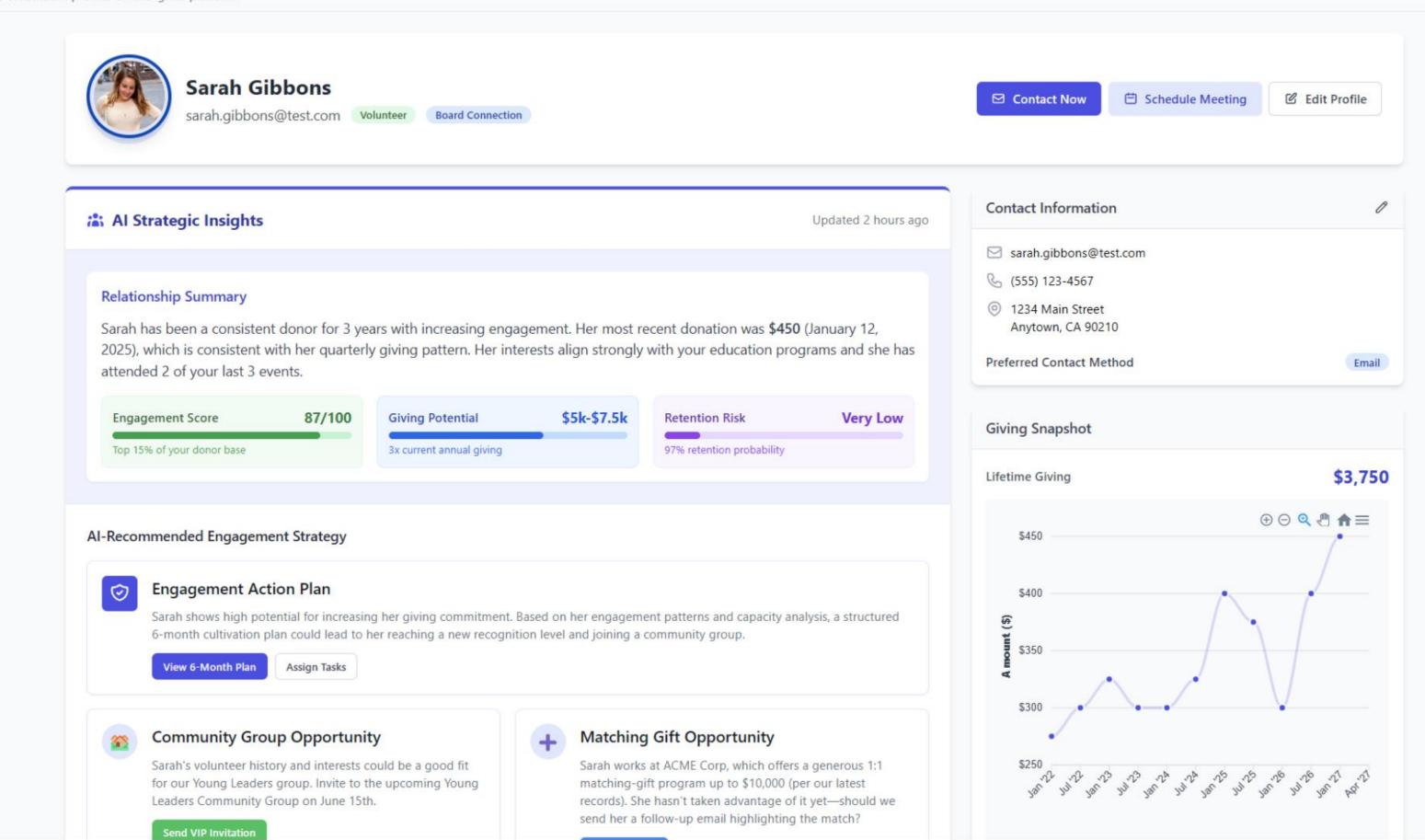


Ignite Constituents and Profiles

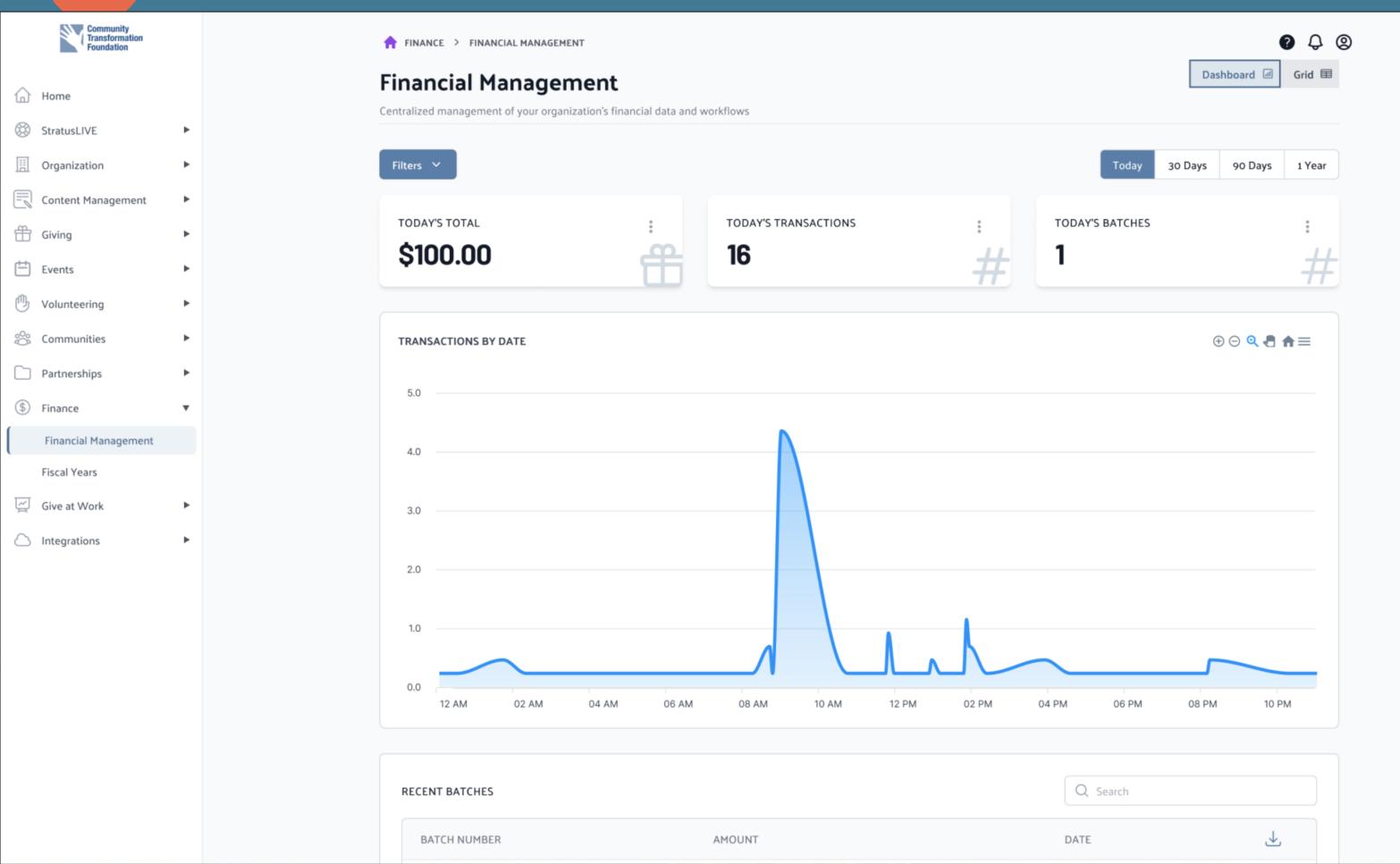


Ignite Constituents, Profiles, & Al Action Plans

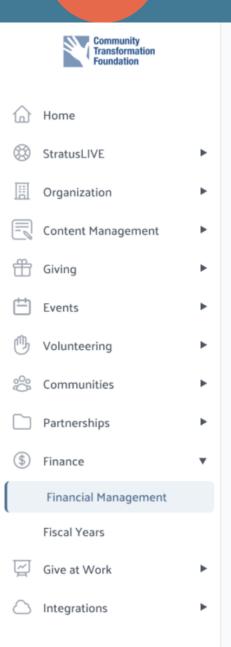
Create, manage, and update constituent profiles on the Ignite platform.

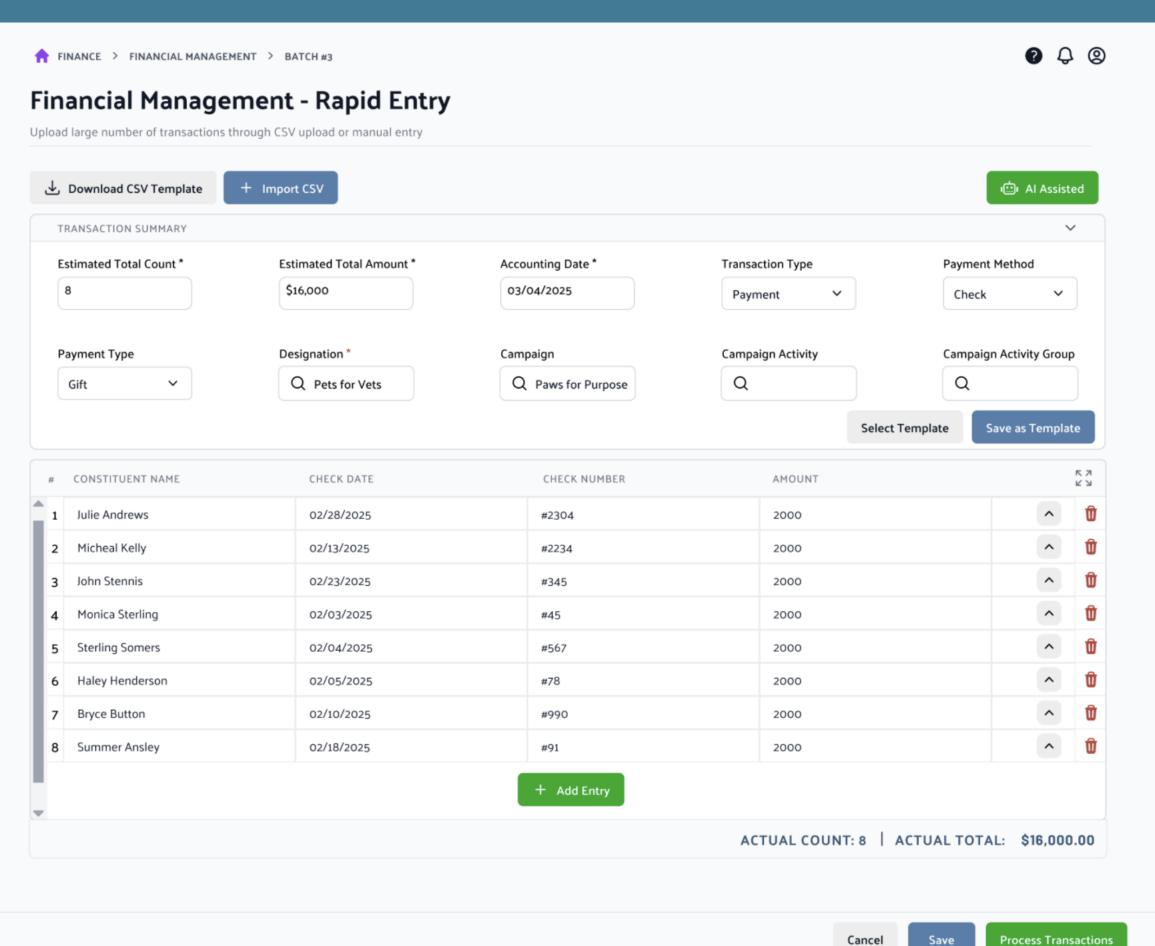


New Financial Processing Application



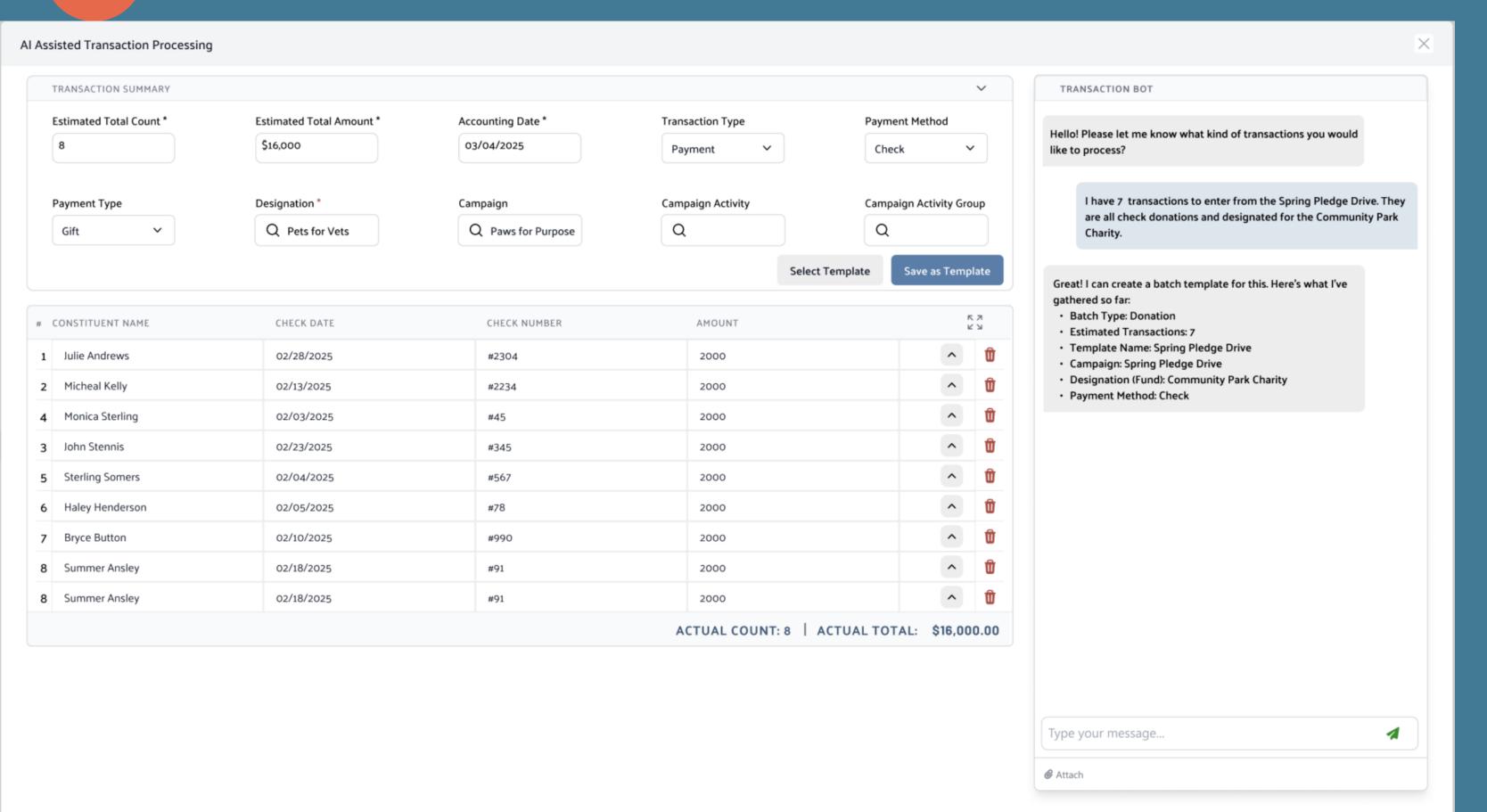
Financial Processing with Rapid, Excel-like Entry



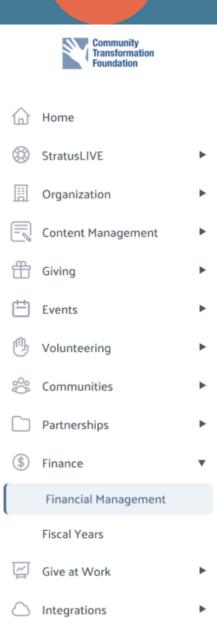


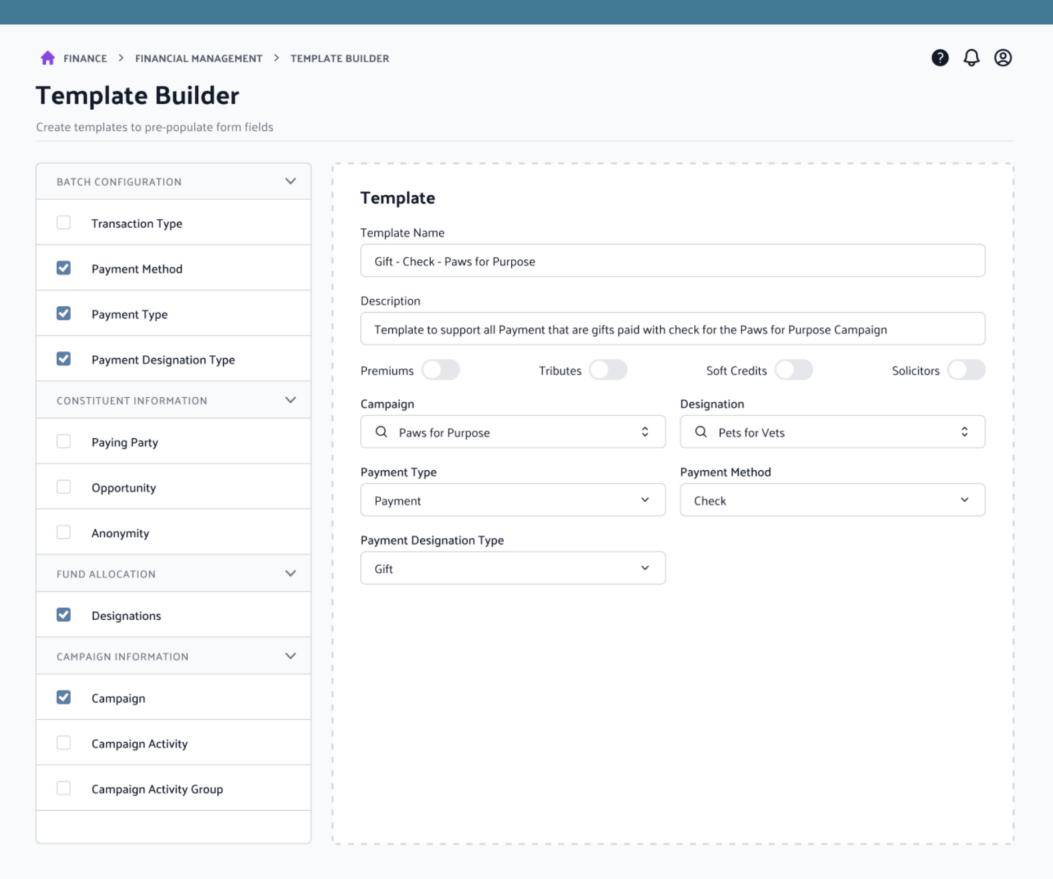
Cancel

Financial Processing with Al Assistant



Financial Processing with Batch Templates





51

Ignite Give at Work Pro

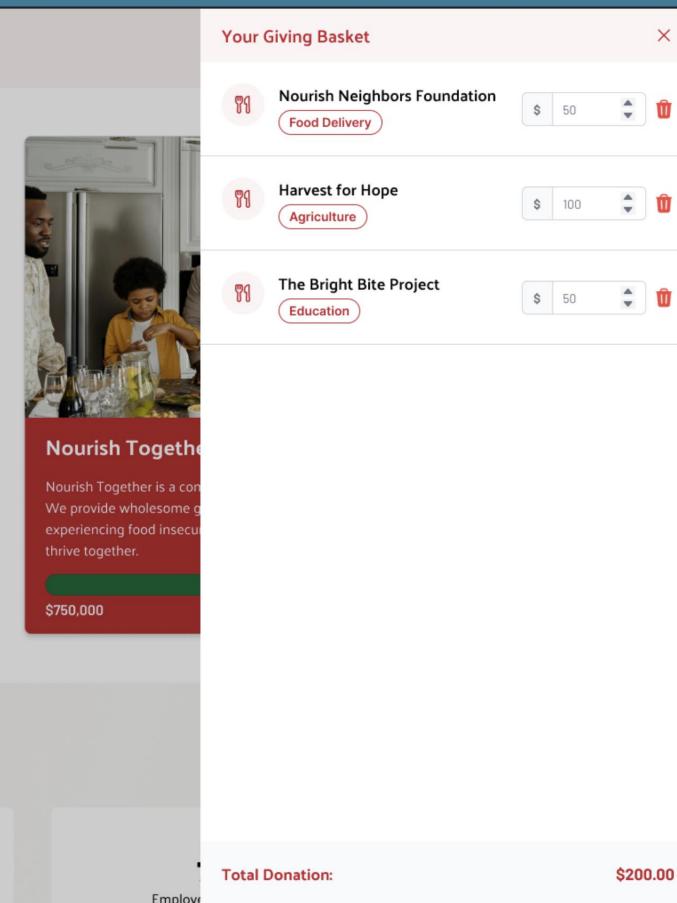


Elevate community. Unite purpose. Make impact.

Find and support nonprofits that align with your values.

Your company will match donations to eligible organizations!





Proceed to Payment

Our Collective Impact



\$1.2 M

Total donations this year



230+

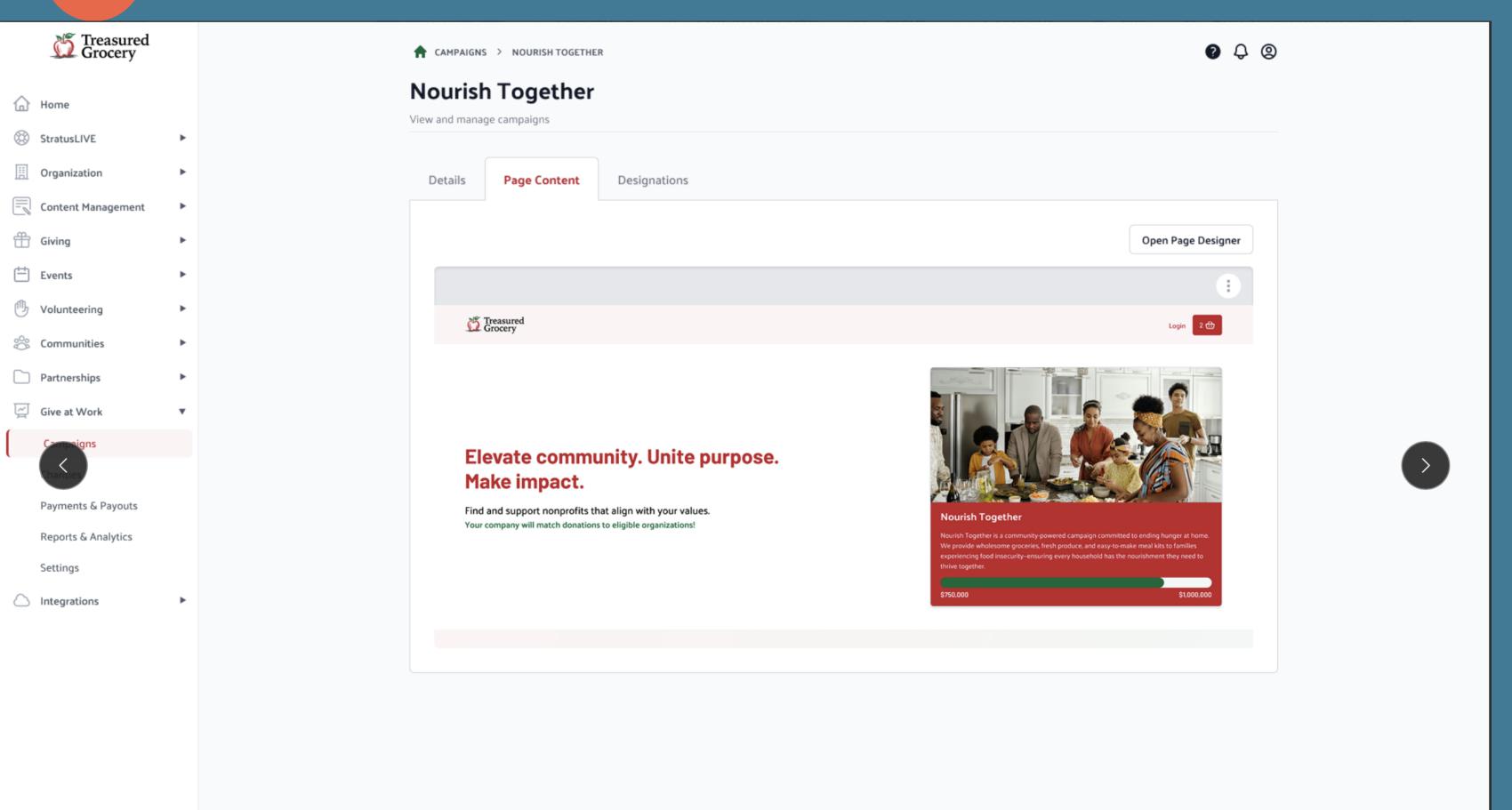
Nonprofit partners

Ignite Give at Work Pro



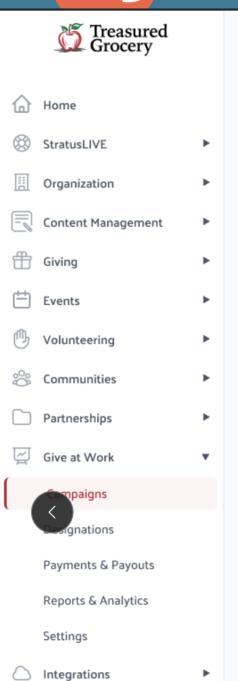
Sack to campaign Amount per Pay Period: My Giving Basket Nourish Neighbors Foundation \$ 50 Payment Method **Food Delivery [\$=**] Payroll deduction Credit card Harvest for Hope Your gift will be deducted from each paycheck every two weeks beginning in May. Donations are charged to your card immediately or on a recurring basis, depending on your selection. Agriculture **Employee Information** The Bright Bite First Name Last Name Project \$ 50 Alex Carter Education **Email Address** Phone Number alexcarter@treasuredgrocery.com 757-740-2293 **Estimated Annualized Amount:** \$5,200.00 \$200 per pay period x 26 pay periods **Amount per Pay Period** \$200.00 Confirm Donation

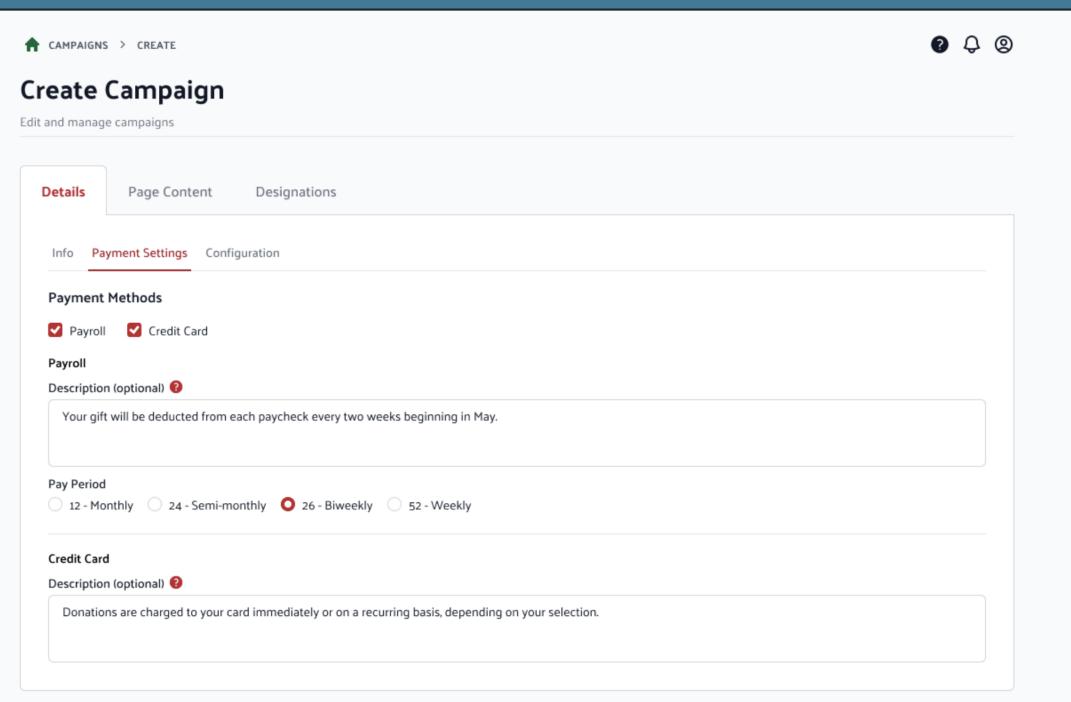
Ignite Give at Work Pro Admin Setup – Al Enabled



Cancel

Ignite Give at Work Pro









Wrapping it Up...

- Communicate with us in the Monthly Business Review
- > Participate with us in Upcoming Trials
- > Remember, Al is a Force Multiplier!
- > Enjoy the Conference!

THANKYOU FOR YOUR TIME!



Stay In Touch

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